

SAMSUNG

USER MANUAL

Thank you for purchasing this Samsung product.

To receive more complete service, please register your product at www.samsung.com

Model _____ Serial No. _____

Figures and illustrations in this User Manual are provided for reference only and may differ from the actual product appearance.

Product design and specifications may change without notice.

Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the Samsung service centre.

Country	Samsung Service Centre ☎	Website
BELARUS	810-800-500-55-500	www.samsung.com/ru/support
GEORGIA	0-800-555-555	www.samsung.com/ru/support
ARMENIA	0-800-05-555	www.samsung.com/ru/support
AZERBAIJAN	0-88-555-55-55	www.samsung.com/ru/support
KAZAKHSTAN	8-10-800-500-55-500 (GSM: 7799)	www.samsung.com/kz_ru/support
UZBEKISTAN	00-800-500-55-500 (GSM: 7799, 0799 (Uztelecom))	www.samsung.com/uz_ru/support
KYRGYZSTAN	00-800-500-55-500 (GSM: 9977)	www.samsung.com/kz_ru/support
TAJIKISTAN	8-10-800-500-55-500 (GSM: 8888)	www.samsung.com/kz_ru/support
MONGOLIA	1800-25-55	www.samsung.com/kz_ru/support
UKRAINE	0-800-502-000	www.samsung.com/ua/support (Ukrainian)
MOLDOVA	+373-22-667-400	www.samsung.com/ua/support



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Installation

- Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
- Do not place vessels (vases etc.) containing water on this apparatus, as this can result in a fire or electric shock.
- Do not expose this apparatus to rain or moisture.
- Be sure to contact an authorised Samsung service centre for information if you intend to install your TV in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failure to do so may lead to serious damage to your TV.
- Do not expose this apparatus to dripping or splashing.

Providing proper ventilation for your TV

When you install your TV, maintain a distance of at least 10 cm between the TV and other objects (walls, cabinet sides, etc.) to ensure proper ventilation. Failing to maintain proper ventilation may result in a fire or a problem with the product caused by an increase in its internal temperature.

- When you install your TV with a stand or without a stand, we strongly recommend you use parts provided by Samsung only. Using parts provided by another manufacturer may cause difficulties with the product or result in injury caused by the product falling.

Safety Precaution



Caution: Pulling, pushing, or climbing on the TV may cause the TV to fall. In particular, ensure your children do not hang on or destabilise the TV. This action may cause the TV to tip over, causing serious injuries or death. Follow all safety precautions provided in the Safety Flyer included with your TV.



WARNING: Never place a television set in an unstable location. The television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Always use cabinets or stands or mounting methods recommended by Samsung.
- Always use furniture that can safely support the television set.
- Always ensure the television set is not overhanging the edge of the supporting furniture.
- Always educate children about the dangers of climbing on furniture to reach the television set or its controls.
- Always route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- Never place a television set in an unstable location.
- Never place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Never place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Never place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

- When you have to relocate or lift the TV for replacement or cleaning, be sure not to pull out the stand.

Before Reading This User Manual

This TV comes with this User Manual and an embedded e-Manual (📖) > ≡ Menu > ⚙ Settings > Support > Open e-Manual).

Warning! Important Safety Instructions

Please read the Safety Instructions before using your TV. Refer to the table below for an explanation of symbols which may be on your Samsung product.

CAUTION	
RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL.	
	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.
	This symbol indicates that this product has included important literature concerning operation and maintenance.
	Class II product: This symbol indicates that a safety connection to electrical earth (ground) is not required. If this symbol is not present on a product with a mains lead, the product MUST have a reliable connection to protective earth (ground).
	AC voltage: Rated voltage marked with this symbol is AC voltage.
	DC voltage: Rated voltage marked with this symbol is DC voltage.
	Caution. Consult instructions for use: This symbol instructs the user to consult the user manual for further safety related information.

Power

- Do not overload wall outlets, extension cords, or adaptors beyond their voltage and capacity. It may cause fire or electric shock.
Refer to the power specifications section of the manual or the power supply label on the product for voltage and amperage information.
- Power-supply cords should be placed so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at the plug end, at wall outlets, and at the point where they exit from the appliance.
- Never insert anything metallic into the open parts of this apparatus. This may cause electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.
- Be sure to plug in the power cable until it is firmly seated. When unplugging the power cable from a wall outlet, always pull on the power cable's plug. Never unplug it by pulling on the power cable. Do not touch the power cable with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorised dealer or Samsung service centre.
- To protect this apparatus from a lightning storm, or to leave it unattended and unused for a long time, be sure to unplug it from the wall outlet and disconnect the antenna or cable system.
 - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cable to generate sparks and heat or by causing the insulation to deteriorate.
- Use only a properly grounded plug and wall outlet.
 - An improper ground may cause electric shock or equipment damage. (Class I Equipment only.)
- To turn off this apparatus completely, disconnect it from the wall outlet. To ensure you can unplug this apparatus quickly if necessary, make sure that the wall outlet and power plug are readily accessible.

Operation

- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.
- Store the accessories (remote control, or etc.) in a location safely out of the reach of children.
- Do not drop or strike the product. If the product is damaged, disconnect the power cable and contact a Samsung service centre.
- Do not dispose of remote control or batteries in a fire.
- Do not short-circuit, disassemble, or overheat the batteries.
- CAUTION:** There is danger of an explosion if you replace the batteries used in the remote with the wrong type of battery. Replace only with the same or equivalent type.
- WARNING - TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.**



Caring for the TV

- To clean this apparatus, unplug the power cable from the wall outlet and wipe the product with a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, aerial fresheners, lubricants, or detergents. These chemicals can damage the appearance of the TV or erase the printing on the product.
- The exterior and screen of the TV can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.
- Do not spray water or any liquid directly onto the TV. Any liquid that goes into the product may cause a failure, fire, or electric shock.

01 What's in the Box?

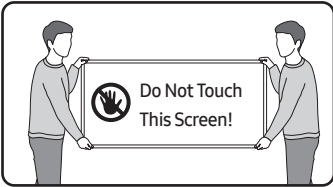
Make sure the following items are included with your TV. If any items are missing, contact your dealer.

- Samsung Smart Remote
- User Manual
- CI Card Adapter
- Warranty Card / Regulatory Guide (Not available in some locations)
- TV Power Cable
- Cable Guide

- The items' colours and shapes may vary depending on the models.
- Cables not included can be purchased separately.
- Check for any accessories hidden behind or in the packing materials when opening the box.

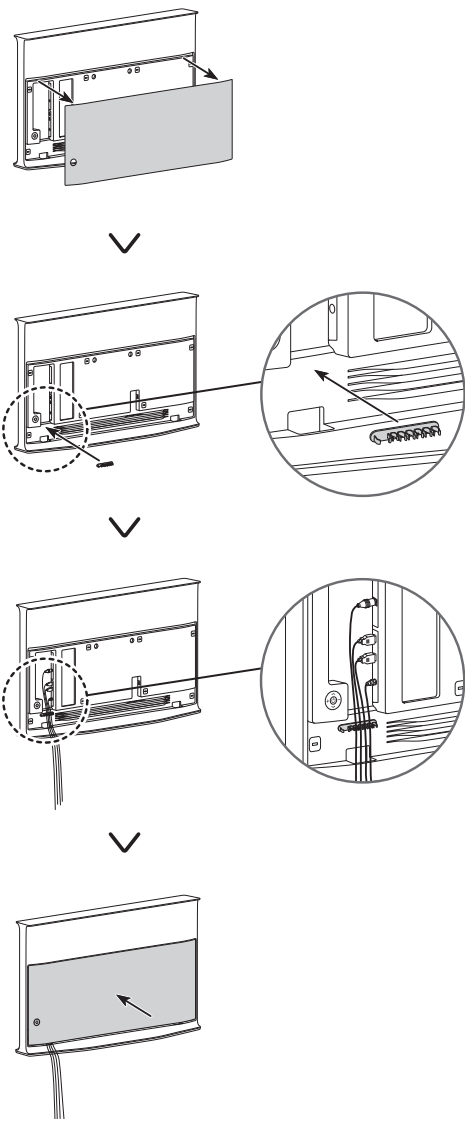


Warning: Screens can be damaged from direct pressure when handled incorrectly. We recommend lifting the TV at the edges, as shown.



Arranging the cables with the cable guide

When you install your TV without a stand, arrange the cables with the cable guide as shown in the figure below:

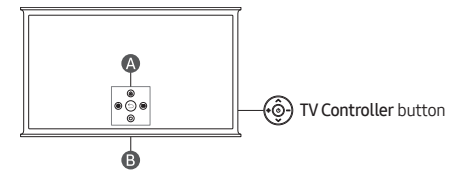


02 Initial Setup

When you turn on your TV for the first time, it immediately starts the Initial Setup. Follow the instructions displayed on the screen and configure the TV's basic settings to suit your viewing environment.

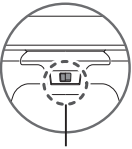
Using the TV Controller

You can turn on the TV with the **TV Controller** button on the lower-left corner of the back of the TV, and then use the **Control menu**. The **Control menu** appears when the **TV Controller** button is pressed while the TV is On. To run an item on the menu, move the **TV Controller** button up, down, left, or right to move the focus to it, and then press the **TV Controller** button.



- A Control menu
- B Remote control sensor / Microphone switch

How to turn on and off the Microphone



You can turn on or off the microphone by using the switch at the bottom of the TV. If microphone is turned off, All voice and sound features using microphone are not available.

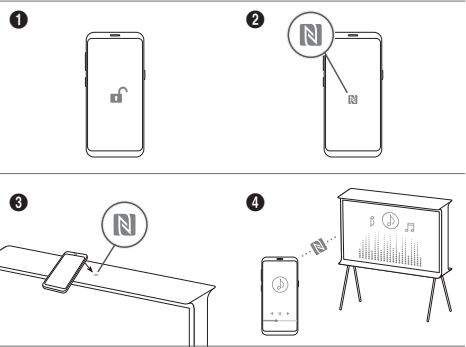
- The position and shape of the microphone switch may differ depending on the model.
- During analysis using data from the microphone, the data is not saved.

03 Using the NFC on TV function

You can use the **NFC on TV** function to listen to your mobile device sound through the TV speaker.

- Unlock the screen on your mobile device.
- Activate the NFC feature (Standard mode) on your mobile device.
- Place your mobile device on the top of the TV where an NFC mark exists.
- Follow the instructions on the screens of the TV and your mobile device to complete the setup.
- When your mobile device is connected to the TV, the music being played on the device is automatically played by the TV. If no music is being played on your mobile device, select a media content item on the device.
 - When the TV is connected to the Internet, **Ambient Mode** is automatically entered, and then the selected media content is played.
- The selected media content is played through the TV speaker.

- If the **NFC on TV** function does not work properly, repeat the steps above.
- Once the connection has been complete, keep touching the mobile device against the NFC mark on your TV until the mobile device and TV respond (it may take a few seconds).
- The **NFC on TV** function may not be supported depending on your mobile device. Refer to the user manual of your mobile device to check if it supports the NFC feature.
- For the exact location of the NFC reader on your mobile device, refer to the user manual of your mobile device.
- This function is only available on NFC-enabled mobile devices with Android 4.1 or later installed.



04 Troubleshooting and Maintenance

Troubleshooting

For more information, refer to "Troubleshooting" or "FAQ" in the e-Manual.
☰ > ≡ Menu > ⚙ Settings > Support > Open e-Manual > Troubleshooting or FAQ
If none of the troubleshooting tips apply, please visit "www.samsung.com" and click Support or contact the Samsung service centre.

- This TFT LED panel is made up of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.
- To keep your TV in optimum condition, upgrade to the latest software. Use the **Update Now** or **Auto update** functions on the TV's menu (☰ > ≡ Menu > ⚙ Settings > Support > Software Update > Update Now or Auto update).

The TV won't turn on.

- Make sure that the power cable is securely plugged in to the TV and the wall outlet.
- Make sure that the wall outlet is working and the remote control sensor at the bottom of the TV is lit and glowing a solid red.
- Try pressing the **TV Controller** button on the lower-left corner of the back of the TV to make sure that the problem is not with the remote control. If the TV turns on, refer to "The remote control does not work".

The remote control does not work.

- Check if the remote control sensor at the bottom of the TV blinks when you press the ⏻ button on the remote control.
 - When the remote's battery is discharged, charge the battery using the USB charging port (C-type), or turn over the remote to expose the solar cell to light.
- Try pointing the remote directly at the TV from 1.5-1.8 m away.
- If your TV came with a Samsung Smart Remote (Bluetooth Remote), make sure to pair the remote to the TV. To pair a Samsung Smart Remote, press the ⏻ and 🔊 buttons together for 3 seconds.

Eco Sensor and screen brightness

Eco Sensor adjusts the brightness of the TV automatically. This feature measures the light in your room and optimises the brightness of the TV automatically to reduce power consumption. If you want to turn this off, go to ☰ > ≡ Menu > ⚙ Settings > All Settings > General & Privacy > Power and Energy Saving > Brightness Optimisation.

- The eco sensor is located at the bottom of the TV. Do not block the sensor with any object. This can decrease picture brightness.

05 Specifications and Other Information

Specifications

Display Resolution
3840 x 2160
Sound (Output)
40 W
Power Supply
AC100-240V~ 50/60Hz
Power Consumption
QE43LS01BBU/QE43LS01BAU: 125 W
QE50LS01BBU/QE50LS01BAU: 150 W
QE55LS01BAU/QE55LS01BBU: 165 W
QE65LS01BAU/QE65LS01BBU: 195 W
Operating Temperature
10 °C to 40 °C (50 °F to 104 °F)
Operating Humidity
10 % to 80 %, non-condensing
Storage Temperature
-20 °C to 45 °C (-4 °F to 113 °F)
Storage Humidity
5 % to 95 %, non-condensing

Notes

- Because of the appearance design of the TV, part of the screen may be hidden by the frame.
- This device is a Class B digital apparatus.
- For information about the power supply, and more information about power consumption, refer to the information on the label attached to the product.
 - On most models, the label is attached to the back of the TV. (On some models, the label is inside the cover terminal.)
- The images and specifications of the Quick Setup Guide may differ from the actual product.

- An administration fee may be charged in the following situations:
 - (a) An engineer is called out at your request, but it is found that the product has no defect (i.e., where the user manual has not been read).
 - (b) You bring the unit to the Samsung service centre, but it is found that the product has no defect (i.e., where the user manual has not been read).
- You will be informed of the administration fee amount before a technician visits.

Recommendation - EU Only



Hereby, Samsung declares that this radio equipment is in compliance with Directive 2014/53/EU and the relevant UK statutory requirements.

The full text of the declaration of conformity is available at the following internet address:
http://www.samsung.com go to Support and enter the model name.

This equipment may be operated in all EU countries and in the UK.

The 5 GHz WLAN(Wi-Fi) function of this equipment may only be operated indoors.

BT max transmitter power : 100 mW at 2.4 GHz - 2.4835 GHz
Wi-Fi max transmitter power : 100 mW at 2.4 GHz - 2.4835 GHz, 100 mW at 5.15 GHz - 5.35 GHz & 5.47 GHz - 5.725 GHz

Decreasing power consumption

When you shut the TV off, it enters Standby mode. In Standby mode, it continues to draw a small amount of power. To decrease power consumption, unplug the power cable when you don't intend to use the TV for a long time.

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