

# 9 WARRANTY STATEMENT FOR THE BEKO CLOTHES WASHERS

The warranties provided by Beko in these statements only apply to Beko washers sold to the original purchaser or homeowner in the US and Canada. The warranty is not transferable. To obtain warranty service, please contact our nearest distributor as listed by state. You will need your washer model number, serial number, retailer name and address, where purchased and purchase date / installation date. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

1 year \* limited warranty from date of first installation Beko will repair or replace at no cost to the consumer any defective parts of the washer if used under normal household conditions (warranty is void if the product is used commercially e.g., bed + breakfast, nursing home etc.). Service must also be performed by an authorized Beko service agency. (Cosmetic defects must be reported within 10 business days from installation)

2 year \* ++ limited warranty from date of first installation (Parts only) Beko will repair or replace any parts at no cost to the consumer if material defects or workmanship have caused the damage or failure of these components. Again the appliance must have been used under normal household conditions and not commercially as stated above (Labor charges are the responsibility of the consumer)

5 year \* ++ limited warranty from date of first installation (parts only 2-5 years) Beko will repair or replace any circuit boards or washer drum (excluding any plastic attachments) at no cost to the consumer if material defects or workmanship have caused the damage or failure of these components. The washer must have been used under normal household conditions and not commercially (Labor charges are the responsibility of the consumer)

Lifetime limited warranty from date of first installation \* ++ (parts only) Beko will repair or replace to the original owner the stainless steel drum if rust through occurs under normal household use and normal water conditions (no excessive chlorine). Beko may, at its option, also replace the whole washer with the same and/or equivalent model with equal or better functionality if the original model is no longer available. (Labor, removal and installation charges are the responsibility of the consumer.)

Disclaimers of warranties and exclusions:

Warranty does not cover service costs by an authorized service agent to correct installation, electrical and plumbing problems or educational instruction on the use of the washer. The warranty also does not cover defects or damage caused by an act of god (such as storms, floods, fires, mudslides, etc.), damage cause by use of the washer for purposes other than those for which it was designed, misuse, abuse, accident, alteration, improper installation, maintenance, travel fees, service calls outside normal service hours, unauthorized service work or work.

This product is fully tested and went through official quality assurance inspections before leaving the original manufacturing site. Warranty terms for this Beko household appliance is not valid if the product is altered, tampered, modified, additional parts assembled, fixed and re-packed by an authorized distributor, servicer, a third party retailer, reseller or by any other unauthorized person(s)"

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BEKO UNDERTAKES NO RESPONSIBILITY FOR THE QUALITY OF THIS PRODUCT EXCEPT AS OTHERWISE PROVIDED IN THIS WARRANTY STATEMENT. BEKO ASSUMES NO RESPONSIBILITY THAT THE PRODUCT WILL BE FIT FOR ANY PARTICULAR PURPOSE FOR WHICH YOU MAY BE BUYING THIS PRODUCT, EXCEPT AS OTHERWISE PROVIDED IN THIS WARRANTY STATEMENT.

Beko does not assume any responsibility for incidental or consequential damages. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the washer or any associated equipment, cost of capital, cost of any substitute equipment, facilities or services, downtime, the claims of third parties, and injury to property. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you. \* installation date shall refer to either purchase date or 5 business days after delivery of the product to the home, whichever is later.

++Parts replaced will assume the identity of the original parts + their original warranty.

No Other Warranties. This Warranty Statement is the complete and exclusive warranty from the manufacturer. No employee of Beko or any other party is authorized to make any warranty in addition to those made in this Warranty Statement.

However, Arcelik should also make sure that its warranty which is given to consumers makes it clear that the warranty does not cover any modifications or additions to the product made by the distributor or anyone else. It covers only the product as delivered by Arcelik to the distributor, and any modification or addition by the distributor or anyone else voids the warranty.

## **10 HOW TO GET SERVICE**

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Please contact your authorized Beko dealer or visit [www.beko.us](http://www.beko.us) to locate and get information for the closest authorized Beko service center